



[Date]

[Name]

[Address]

[City], [State] [Zip]

Welcome to Crane Credit Union!

On September 11<sup>th</sup>, 2021, your account with Our Community Bank will transition to Crane Credit Union. Crane CU is a full-service financial institution that offers a wide variety of products and services to meet your needs:

Deposit Accounts	Mortgages	Auto Loans	Online & Mobile Banking
Business Accounts	Business Loans	Recreational Vehicle Loans	Investments

For a full list of everything Crane CU has to offer, along with news, updates, locations and contact information, please visit **[www.cranecu.org](http://www.cranecu.org)**

We are honored to have the opportunity to be your financial services provider and we look forward to providing you with the great products and excellent service that Crane Credit Union is known for.

As we continue the transition from OCB to Crane CU, here is what you can expect to receive over the coming weeks:

- Depositor Insurance Notice and FAQ (as required by FDIC)
- New Crane CU Account Number(s) Notice
- Crane CU Debit Card (for current debit card holders)
- Complimentary Checks

There is a dedicated page on our website to help answer any questions you may have at **[www.cranecu.org/OCB](http://www.cranecu.org/OCB)**. We also encourage you to follow Crane CU on Facebook, Twitter and Instagram for updates and news.

Our goal is to make your transition to Crane CU as smooth as possible. In the event of an issue with your account, Crane CU staff and our new team members from OCB will be happy to assist you in every way possible. Enclosed you will find a copy of Crane CU's Agreements and Disclosures, current Deposit and Loan Rates, Fee Schedule and recent Member Newsletter.

Kevin Sparks  
President and Chief Executive Officer  
Crane Credit Union



**Crane Credit Union**  
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(812) 863-7000 • (800) 692-3274  
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# BUSINESS AGREEMENTS AND DISCLOSURES

THESE AGREEMENTS AND DISCLOSURES CONTAIN IMPORTANT MEMBERSHIP INFORMATION, NECESSARY ACCOUNT DISCLOSURES, ELECTRONIC SERVICES AGREEMENT AND DISCLOSURES, FUNDS AVAILABILITY POLICY, SUBSTITUTE SHARE DRAFTS AND YOUR RIGHTS, AND WIRE TRANSFER AGREEMENT. PLEASE BE CERTAIN TO READ THESE AGREEMENTS AND DISCLOSURES CAREFULLY AND NOTIFY US AT ONCE IF ANY PARTS ARE UNCLEAR.

Throughout these Agreements and Disclosures, the references to "We," "Us," "Our," and "Credit Union" mean CRANE CREDIT UNION. The words "You" and "Your" mean each person and/or entity applying for and/or using any of the services described herein. "Account" means any account or accounts established for You as set forth in these Agreements and Disclosures. The word "Card" means any VISA Debit Card issued to You by Us and any duplicates or renewals We may issue. Our Audio Response System is hereinafter referred to as "Crane Audio," wherever used "Crane Online" means Our personal computer Account access system, "Crane Mobile" means Our internet enabled smartphone or mobile computing device application suite, "Remote Deposit" means Our internet remote deposit system and "E-Check" means any check which You authorize the payee to process electronically.

## CRANE CREDIT UNION MEMBERSHIP

To apply for membership with Crane Credit Union, You must complete, sign, and return an application for membership.

Your signature on Your application for membership informs the Credit Union that You would like to join the Credit Union and that You agree to conform to the Credit Union's Bylaws and Amendments.

Credit Union membership is granted to applicants within Crane Credit Union's common bond as outlined in the Credit Union's Charter.

Eligibility also includes spouses of persons who died while within the field of membership; Credit Union employees; persons retired as pensioners or annuitants from the above organizations; and organizations of such persons.

By signing Your application for membership, You acknowledge receipt of these Agreements and Disclosures, including the terms and conditions which apply to Your Accounts.

## FAMILY MEMBERSHIP

Credit Union members in good standing and whose status is currently within the Credit Union's common bond may sponsor immediate family members and possibly other members of Your household for Credit Union membership. Eligible family members may include for instance: father, mother, brother, sister, son, daughter, grandmother, grandfather, and spouse (which may include anyone living in Your residence that You maintain a single economic unit with).

## ACCOUNT AGREEMENT

**YOU AGREE AND ACKNOWLEDGE THAT THIS AGREEMENT CONTROLS YOUR ACCOUNT(S) WITH CRANE CREDIT UNION, TOGETHER WITH ANY OTHER RELATED DOCUMENT SUCH AS OUR FUNDS AVAILABILITY POLICY AND ELECTRONIC FUND TRANSFER AGREEMENT AND/OR AGREEMENTS AND DISCLOSURES, ALL OF WHICH, TO THE EXTENT APPLICABLE, ARE INCORPORATED INTO THIS AGREEMENT BY REFERENCE.**

**ACCOUNT OWNERSHIP.** Business Accounts will only be opened by the Credit Union if any documentation We may request and that is subsequently presented by You to the Credit Union is in a manner acceptable to Our policies. The ownership status and titling of Your Account is determined by the legal structure of the business establishing such Account and will fall into one of the following categories. It is Your responsibility to determine and understand any legal effects related to this type of Account.

- **SOLE PROPRIETORSHIP ACCOUNTS** - A sole proprietorship is a business in which one person owns all the assets, owes all the liabilities, and operates in their own personal capacity.
- **PARTNERSHIP ACCOUNTS** - A partnership is a voluntary association of two or more persons who jointly own and carry on a business for profit.
- **LIMITED PARTNERSHIP ACCOUNTS** - A limited partnership exists if the partnership consists of one or more persons who control the business and are personally liable for the partnership's debts (*general partners*), and one or more persons who contribute capital and share profits but who cannot manage that business and are liable only for the amount of their contribution (*limited partners*).
- **LIMITED LIABILITY PARTNERSHIP (LLP) ACCOUNTS** - A limited liability partnership exists when a partner is not liable for a negligent act committed by another partner or by an employee not under the partner's supervision.
- **LIMITED LIABILITY COMPANY (LLC) ACCOUNTS** - A limited liability company is a company statutorily authorized in certain states that is characterized by limited liability, management by members or managers, and limitation on ownership transfers.
- **CORPORATION ACCOUNTS** - A corporation is an entity (usually a business) having authority under the law to act independently and distinct from the shareholders who own it and having rights to issue stock and exist indefinitely.
- **NON-PROFIT CORPORATION ACCOUNTS** - A non-profit corporation is a corporation that does not issue shares of stock as evidence of ownership but instead is owned by its members in accordance with a charter or agreement.
- **UNINCORPORATED NON-PROFIT ASSOCIATION ACCOUNTS** - An unincorporated non-profit association is a gathering of people for a common purpose that is not a legal entity separate from the persons who compose it.

**PAYMENT OF ACCOUNTS.** Except payees named on any check or other item drawn on Your Account, such Account may only be paid to You and not any director, shareholder, partner, or authorized signer as may be applicable.

**SOLE PROPRIETORSHIP ACCOUNTS.** If Your Account is established as a sole proprietorship Account, You warrant that You are the sole owner of Your business and understand that such Accounts will only be opened by the Credit Union if the documentation presented by You to the Credit Union is in a manner acceptable to Our underwriting policies. It is Your responsibility to determine and understand any legal effects related to this type of Account. If You are doing business under an assumed name, You represent that You have properly filed all required paperwork as set out in the laws for the state in which You are organized to do business. You shall take all action necessary so that in the event of Your death, Your estate shall release and indemnify the Credit Union for any payment made at the direction of an authorized signer of Your Account provided the Credit Union has not received actual notice of Your death prior to such payment being made.

**ORGANIZATIONAL, PARTNERSHIP, OR CORPORATION ACCOUNTS.** If Your Account is established as an organizational, partnership, or corporate account, You will supply Us with a separate authorization informing Us of the authorized signers for the Account and provide any other related documents if We request You to do so. We require that all partners, owners, or organizational members be individually eligible for membership.

**AUTHORIZED SIGNERS.** If You establish Your Account with authorized signers, or You subsequently appoint any authorized signers, You understand and agree that the Credit Union will not at any time be liable for the actions of such authorized signers and/or be obligated to ensure that their actions are in accordance with any instructions You have provided to them. Any appointment of an authorized signer, together with any subsequent revocation or change must be in writing and in a form acceptable to Us. It is Your responsibility to determine any legal effects related to Your appointing any authorized signers on Your Account.

**UNITED STATES TREASURY TAX DEPOSIT PAYMENTS.** In the event You issue FICA payments, You will be required to provide Us with a properly completed and legible original Federal Tax Deposit Coupon – Form 8109, which can be obtained from the Internal Revenue Service. Additionally, We may accept the following types of Federal Tax Deposit payments:

CT-1	Railroad Retirement & Railroad Unemployment Repayment Taxes
720	Excise Tax
940	Federal Unemployment Tax (FUTA)
941	Withheld Income & Social Security (FICA)
943	Agricultural Withheld Income & Social Security (FICA)
990C	Farmers Cooperative Association Income Tax

**ARBITRATION AND WAIVER OF CLASS ACTION RELIEF.** In the event of any controversy or claim arising out of or relating to these Agreements and Disclosures, or the breach thereof, and any other agreement, account, product, or service You have with the Credit Union, whether now or in the past (except for any credit subject to the Military Lending Act, or a consumer credit transaction secured by Your dwelling, including a home equity line of credit secured by Your principal dwelling), We may, at Our option, pursue Our remedies by filing a legal action to recover any amounts owed under these Agreements and Disclosures, or We may initiate arbitration proceedings.

In the event of any controversy or claim arising out of or relating to these Agreements and Disclosures, or the breach thereof, and any other agreement, account, product, or service You have with the Credit Union, whether now or in the past, You shall, at Your option, pursue Your remedies by filing a small claims court action to recover any amounts owed under these Agreements and Disclosures, or You may initiate binding arbitration proceedings.

If any party elects arbitration as a means to resolve any such controversy or claim, such arbitration shall be administered by the American Arbitration Association in accordance with its Arbitration Rules, and judgment on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. Claims shall be heard by a single arbitrator.

If You would like to opt-out, that is, if You would prefer not to participate in the Arbitration portion of this Arbitration And Waiver of Class Action Relief provision, You may opt-out by writing to the address shown in this Agreement, and informing Us of Your intention to opt-out. Any such opt-out must be received by Us no later than the 30th day following the date in which these Agreements and Disclosures were provided to You, and contain Your true and accurate name, address, Account number, and live signature.

**YOU HEREBY WAIVE YOUR RIGHT TO ASSERT ANY CLAIMS AS PART OF A CLASS ACTION AND ACKNOWLEDGE THAT NO CLASS ACTION, CLASS-WIDE ARBITRATION, PRIVATE ATTORNEY GENERAL ACTION, OR OTHER PROCEEDING WHERE SOMEONE ACTS IN A REPRESENTATIVE CAPACITY, MAY BE PURSUED IN ANY ARBITRATION OR IN ANY COURT PROCEEDING, REGARDLESS OF WHEN THE CLAIM OR CAUSE OF ACTION AROSE OR ACCRUED, OR WHEN THE ALLEGATIONS OR FACTS UNDERLYING THE CLAIM OR CAUSE OF ACTION OCCURRED. YOU HEREBY WAIVE YOUR RIGHT TO A JURY TRIAL FOR THE RESOLUTION OF ANY AND ALL DISPUTES.**

**INDEMNITY.** You agree to indemnify and hold harmless the Credit Union and their successors and assigns, from any claim, action, liability, loss, damage or suit, arising out of any action or inaction on Our part in connection with these Agreements And Disclosures and/or Your failure to abide by its terms. In the event of any claim made by or against Us, We shall provide You with reasonable and timely notice of such claim, and thereafter You shall at Your own expense promptly defend, indemnify, protect and hold harmless the Credit Union against said claim or any loss or liability thereunder. In the event You fail to defend and/or indemnify and hold Us harmless, then in such instance We shall have full rights to defend, pay or settle said claim on Your behalf without notice to You and with full right of recourse against You for all fees, costs, expenses and payments made or agreed to be paid to discharge said claim. You further agree to pay all reasonable attorneys' fees necessary to enforce such provision. Such indemnity shall be unlimited in amount and duration and be binding upon and inure to the benefit of all parties, their successors, assigns and personal representatives.

**POWER OF ATTORNEY.** If You name a person to act as Your attorney-in-fact or agent in any way with Your Account, We are only obligated to deal with such person if We, in Our sole judgment, approve of the form of appointment and the supporting documentation.

**DEPOSIT OF ITEMS.** You may make deposits to Your Account using any method available from Us, including deposits in person, by mail or electronic means. We have the right to refuse to accept any check or instrument for deposit at Our sole discretion. If You deposit an item and it is returned unpaid, We will debit Your Account for the amount of the item and charge You a fee. You will be liable to Us for the amount of any item You deposit which is returned unpaid, and in addition, will be responsible for any of Our costs and expenses incurred in the collection of such returned item from You, including reasonable attorneys' fees. Subject to Our Funds Availability Policy, You may not be able to withdraw funds from Your Account until We have received final settlement for any items deposited. If You make a deposit on a Saturday, Sunday, or a holiday, or after Our predetermined cut-off hour on business days, the deposit will be credited to Your Account as of the next business day.

**COLLECTION AND PROCESSING OF ITEMS.** In processing items You have deposited for collection, We are only Your agent and assume no responsibility beyond the exercise of ordinary care. Any item deposited is subject to final settlement in cash or credit. We may use any method We feel is appropriate to collect items, which may include use of a Federal Reserve Bank. We are not responsible for the acts of any third party. We use for the collection of items including responsibility for lost items. If We use a local clearinghouse in

the collection of items, You authorize Us to do so and to act in accordance with any applicable rules and regulations. We may permit You to withdraw funds from Your Account before final settlement has been made, however, if final settlement is not made, We have the right to charge Your Account or otherwise require You to repay such funds.

In processing items presented for payment on Your Account, We will pay such items each business day based solely on the amount of the item presented for payment (with the smallest item paid first, the next largest item will be paid second, and so forth and so on), subject to the available funds in that Account. All of which means that the transactions may not be processed in the order in which they occurred and that You could incur multiple fees in a single day should there be insufficient funds to pay all items presented that day.

**OVERDRAFT PROTECTION.** To the extent permitted by law, You authorize Us to transfer funds from other accounts You may have with Us in necessary multiples (or in such increments as We may from time to time determine) to Your Account to cover any overdraft. If You have a line of credit with Us, transfers will be made either from Your line of credit up to Your available credit limit and/or from Your Share Savings Account, provided You have enough available funds in that Account, and then We may elect to pay such overdraft, depending upon the preference You have indicated to Us for clearing any overdraft(s). Any overdraft transfers may be subject to a transfer fee. You hold Us harmless from any and all liability which might otherwise exist if a transfer does not occur.

**OVERDRAFTS.** You understand and agree that We may from time to time, and at Our sole discretion, pay certain items in order to cover an overdraft, and charge You a fee for doing so. You further understand that payment of any overdrafts will be made in an order of Our choosing. You hold Us harmless from any and all liability which might otherwise exist if We do not pay an overdraft. If You would like to opt-out, that is, if You would prefer We not pay any share drafts that would overdraw Your share draft Account, You may opt-out by writing to Us at the address in this Agreement or by calling Us at the telephone number shown in this Agreement and informing Us of Your intention to opt-out.

**NOTICE OF RECEIPT OF ACH ITEMS.** Under the operating rules of the National Automated Clearing House Association which are applicable to ACH transactions involving Your account and as permitted by law, We are not required to give You next day notice of receipt of an ACH item, and We will not do so. We will continue to notify You of the receipt of payments in the periodic statements We provide to You.

**PROVISIONAL PAYMENT (ACH ORIGINATION).** Credits given by any Receiving Depository Financial Institution to the receiver with respect to any automated clearinghouse credit entries subject to Article 4A of the Uniform Commercial Code (UCC-4A), are provisional until the Receiving Depository Financial Institution has received final settlement through a Federal Reserve Bank, or has otherwise received payment as provided in §4A-403(a) of UCC-4A. If the Receiving Depository Financial Institution does not receive such final settlement or payment, then they shall be entitled to a refund from the receiver of the amount so credited, and We shall not be deemed to have paid the receiver the amount of such entry.

**PROVISIONAL PAYMENT (ACH RECEIPT).** Credit given by Us to You with respect to any automated clearinghouse credit entry is provisional until We receive final settlement for such entry through a Federal Reserve Bank. If We do not receive final settlement, You are hereby notified and agree that We are entitled to a refund of the amount credited to You in connection with such entry, and the party making payment to You via such entry (i.e., the originator of the entry) shall not be deemed to have paid You the amount of such entry.

**CHOICE OF LAW.** We may accept payments on Your behalf for Your account which have been transmitted through one or more Automated Clearing Houses ("ACH") and which are not subject to the Electronic Fund Transfer Act. Your rights and obligations with respect to such payments shall be construed in accordance with and governed by the laws of the state of Indiana as provided by the operating rules of the National Automated Clearing House Association, which are applicable to ACH transactions involving Your account.

**EXPENSES.** If We incur any costs or expenses as a result of any attachment, garnishment or levy against Your Account, You will reimburse Us for such costs or expenses or We may charge them to Your Account.

**INACTIVE OR DORMANT ACCOUNTS.** Inactive Accounts (Accounts with no withdrawals or deposits within a 12 month period) may be subject to an Inactive Account Fee. If no activity occurs in Your Account within the time period specified by applicable state law, the property in Your Account may be subject to transfer to the appropriate state authority ("escheatment"). We have no liability if Your Account becomes dormant and is therefore subject to escheatment in accordance with state and/or federal law.

**LIEN IMPRESSMENT AND SET-OFF.** You agree that We may impress and enforce a statutory lien upon Your Accounts with Us to the extent You owe Us any money and We may enforce Our right to do so without further notice to You. We have the right to set-off any of Your money or property in Our possession against any amount You owe Us. The right of set-off and Our impressed lien does not extend to any Keogh, IRA or similar tax deferred deposit You may have with Us. If Your Account is owned jointly, Our right of set-off and Our impressed lien extends to any amount owed to Us by any of the joint Owners.



## ACCOUNT AGREEMENT (continued)

**CREDIT REPORTING NOTICE.** We may report information about Your account to credit bureaus. Late payments, missed payments, or other defaults on Your account may be reflected in Your credit report.

**MINIMUM BALANCE REQUIREMENTS, FEES, AND SERVICE CHARGES.** You agree to pay Us any applicable fees or charges, and are responsible for any minimum balance requirements and deposit requirements called for in Our Agreements and Disclosures provided to You when You opened Your Account. In any case and with proper notice to You, fees, charges, balance requirements, and deposit requirements may be changed by Us from time to time.

**SUSPENSION OF SERVICES.** We have the right to suspend the benefit of any Credit Union service at any time for reasonable cause. At Our discretion, We also have the right to pay any share draft presented for payment from Your Account after Your Account is closed or suspended and to recover such amount paid from You.

Account services are available to those members in good standing with the Credit Union. We reserve the right to cancel or suspend services to a member who is not in good standing, which includes members that have: (a) a delinquent loan; (b) a Business Share Savings Account balance below the \$5.00 minimum; (c) an unresolved deposited returned check; (d) any unpaid and uncollected fees; (e) a negative balance on an Account; (f) failed to comply with applicable law and/or Our then existing Bylaws and Amendments; or (g) caused a financial loss to the Credit Union.

**ASSIGNABILITY.** You may not assign or transfer any interest in Your Account.

**AGREEMENTS AND DISCLOSURES.** The Agreements and Disclosures provided to You at the time You opened Your Account and referred to throughout this Agreement contain: (a) a list of fees and charges applicable to Your Account; (b) the dividends and applicable Annual Percentage Yield (APY); (c) how dividends are credited or compounded; and (d) other pertinent information related to Your Account. Your Agreements and Disclosures may be amended by Us from time to time in a manner as prescribed by law.

**STOP PAYMENTS.** You may ask Us orally to stop payment on a share draft. For any such request to remain valid, however, You must also supply Us with a written request within 14 days after You make any such oral request. Stop payment requests are also subject to the terms and conditions of the Order For Stop Payment form related to any such request. Your request must be given to Us in a timely manner so that We have a reasonable opportunity to act on Your request. A written stop payment request is effective for 6 months. If at the end of 6 months, You request Us to continue the stop payment order, that request will be treated as a new request. We are not liable if We pay a share draft which You have requested Us to stop payment on as long as We act in good faith and exercise ordinary care.

In any event, any damages that We might otherwise be liable for shall not exceed the amount of the involved share draft. If We do pay a share draft for which You have requested stop payment and as a result any other item is returned unpaid by Us due to nonsufficient funds, We are not liable for any consequences resulting from such action. If Your Account is a joint Account, any Owner of the Account may request a stop payment. Any release of a stop payment order must be made by the person who made the request. If You ask Us to stop payment on a pre-authorized transfer, Your request will be processed under the provisions of Our Electronic Fund Transfer Agreement with You.

**CHECKS AND OTHER ACCOUNT ACCESS DEVICES.** Any Check or other Account access device which does not meet Our standards for acceptance may be rejected by Us, whether such standards are established by law, regulation, or Our own policy.

**POSTDATED, STALE, OR OVERDRAFT CHECKS.** You understand that postdated a Check will have no effect on whether or not it is honored prior to or after the date of any such Check. A stale Check is any Check received by Us that is dated six months or more

prior to the date of receipt. We may pay or refuse to pay any postdated, stale, or overdraft Check, or other item presented for payment on Your Account without any liability.

**CHECK SAFEKEEPING.** Check Safekeeping is automatic on Your Account and, unless You specifically request otherwise and agree to pay any associated fees, Your cancelled Checks will not be returned to You. You understand that cancelled Checks retained by Us are later destroyed after a reasonable period of time. If You subsequently request a copy of a Check and We are unable to supply it, then We shall not be liable for any damage You may sustain in excess of the face amount of the involved Check.

**PERIODIC STATEMENTS.** You will be provided with a periodic statement showing activity on Your Account. If You believe any statement reflects discrepancies, You must notify Us of such discrepancies within 60 days from the date We mailed the statement to You. If the discrepancy noted is the result of an electronic fund transfer, then the provisions of Our Electronic Fund Transfer Agreement with You will control resolution of the matter.

**AMENDMENTS.** This Agreement may be amended by Us at any time, in which case We will provide You with a notice of amendment as required by law or regulation.

**NOTIFICATION OF ADDRESS CHANGE.** You will notify Us promptly in writing with Your signature if You move or otherwise have a change of address. In the event We are unable to locate You, You agree to pay all fees associated with maintaining an invalid address in Our records and any costs and locator fees incurred in Our locating efforts.

**ELECTRONIC COMMUNICATIONS.** By applying for membership in the Credit Union, You authorize Us to send You, from time to time, and to the extent permitted by applicable law, electronic communications regarding the status of any share, share draft, and/or certificate account(s) You maintain with Us. You also authorize Us to send You electronic communications regarding any other accounts You may maintain with Us from time to time including, but not limited to, loan accounts, credit line accounts, and credit card accounts. These electronic communications are sometimes referred to as "transactional or relationship messages."

You authorize Us to contact You using any wireless, cellular, mobile or other telephone number You have provided to Us on Your membership application, and at any wireless, cellular, mobile or other telephone number You may furnish to Us or We may obtain for You in the future. We may contact You using any electronic means We choose, which may include but is not limited to, voice messages, text messages and other similar electronic methods of communication. If You have furnished Us with any e-mail address(es), You understand and agree that We may send You e-mail messages regarding Your Account(s) with Us from time to time. If You have or subsequently enter into any separate consent to receive electronic documentation form, any communications covered by such disclosure and consent shall be subject to the terms and conditions set forth in that disclosure and consent.

You understand that the nature of electronic communications is such that anyone with access to Your wireless, cellular, mobile or other telephonic device or e-mail may be able to read or listen to such transactional or relationship messages from Us, and You agree that any person or party sending or leaving such messages shall have no liability for any consequences resulting from the interception of such messages by any other party. Without limitation, You also agree that You are responsible to pay all costs that You may incur as a result of any contact method We choose including, but not limited to, charges for telecommunications, wireless and/or internet charges.

**WAIVERS.** You agree and understand that Our failure or delay to exercise any right, remedy, power, or privilege available to Us pursuant to this Agreement shall not affect or disallow Our future exercise of that right, remedy, power, or privilege.

**GOVERNING LAW.** This Agreement shall be governed by the laws of the State of Indiana, except to the extent that federal law controls.

## ACCOUNT DISCLOSURES

**THE FOLLOWING DISCLOSURES CONTAIN IMPORTANT INFORMATION AND THE TERMS AND CONDITIONS OF ANY ACCOUNT OR ACCOUNTS THAT YOU MAY HAVE WITH US. WHEREVER USED, "APY" MEANS ANNUAL PERCENTAGE YIELD.**

### SPECIFIC TERMS APPLICABLE TO YOUR BUSINESS SHARE SAVINGS ACCOUNT

**Variable Rate Information.** This Account is subject to a Variable Rate. For the dividend rate and corresponding APY, refer to the separate page titled "Business Account Disclosure Rate Supplement" which We have included with and made a part of this Disclosure.

**Minimum Balance Requirements.** The minimum balance required to open this Account is \$5.00.

**Other Information.** Your Account consists of a transaction sub-account and a share sub-account. Funds not required to pay debits may be transferred to a share sub-account, and We may periodically transfer funds between these two sub-accounts. If Your Account is a share Account on which a dividend is paid, Your dividend calculation will remain the same.

The share sub-account will be governed by the terms and conditions of Our share Accounts, as indicated within these Agreements and Disclosures. This process will not affect: (a) Your available balance; (b) the dividend You may earn; (c) applicable insurance protection through the National Credit Union Administration; (d) Your monthly statement; or (e) any other features of Your Account. Other than the way We report Your share Account to government agencies, such classification of Your Account will not affect You in any way.

### SPECIFIC TERMS APPLICABLE TO YOUR BUSINESS REGULAR SHARE SAVINGS ACCOUNT

**Variable Rate Information.** This Account is subject to a Variable Rate. For the dividend rate and corresponding APY, refer to the separate page titled "Business Account Disclosure Rate Supplement" which We have included with and made a part of this Disclosure.

## ACCOUNT DISCLOSURES (continued)

**Minimum Balance Requirements.** The minimum balance required to open this Account is \$5.00.

**Other Information.** Your Account consists of a transaction sub-account and a share sub-account. Funds not required to pay debits may be transferred to a share sub-account, and We may periodically transfer funds between these two sub-accounts. If Your Account is a share Account on which a dividend is paid, Your dividend calculation will remain the same. The share sub-account will be governed by the terms and conditions of Our share Accounts, as indicated within these Agreements and Disclosures. This process will not affect: (a) Your available balance; (b) the dividend You may earn; (c) applicable insurance protection through the National Credit Union Administration; (d) Your monthly statement; or (e) any other features of Your Account. Other than the way We report Your share Account to government agencies, such classification of Your Account will not affect You in any way.

### SPECIFIC TERMS APPLICABLE TO YOUR BUSINESS BASIC SHARE DRAFT ACCOUNT

**Dividend Information.** No dividends are paid on this Account.

**Minimum Balance Requirements.** There are no minimum balance requirements for this Account.

**Transaction Limitations.** No transaction limitations apply to this Account.

**Other Information.** Your Account consists of a transaction sub-account and a share sub-account. Funds not required to pay debits may be transferred to a share sub-account, and We may periodically transfer funds between these two sub-accounts. If Your Account is a share draft Account on which a dividend is paid, Your dividend calculation will remain the same. The share sub-account will be governed by the terms and conditions of Our share Accounts, as indicated within these Agreements and Disclosures. This process will not affect: (a) Your available balance; (b) the dividend You may earn; (c) applicable insurance protection through the National Credit Union Administration; (d) Your monthly statement; or (e) any other features of Your Account. Other than the way We report Your checking Account to government agencies, such classification of Your Account will not affect You in any way.

### SPECIFIC TERMS APPLICABLE TO YOUR BUSINESS PLUS SHARE DRAFT ACCOUNT

**Variable Rate Information.** This Account is subject to a Variable Rate. For the dividend rate and corresponding APY, refer to the separate page titled "Business Account Disclosure Rate Supplement" which We have included with and made a part of this Disclosure.

**Minimum Balance Requirements.** You must maintain a balance of \$1,000.00 in Your Account each day to avoid a fee.

**Transaction Limitations.** No transaction limitations apply to this Account.

**Other Information.** Your Account consists of a transaction sub-account and a share sub-account. Funds not required to pay debits may be transferred to a share sub-account, and We may periodically transfer funds between these two sub-accounts. If Your Account is a share draft Account on which a dividend is paid, Your dividend calculation will remain the same. The share sub-account will be governed by the terms and conditions of Our share Accounts, as indicated within these Agreements and Disclosures. This process will not affect: (a) Your available balance; (b) the dividend You may earn; (c) applicable insurance protection through the National Credit Union Administration; (d) Your monthly statement; or (e) any other features of Your Account. Other than the way We report Your checking Account to government agencies, such classification of Your Account will not affect You in any way.

### SPECIFIC TERMS APPLICABLE TO YOUR MONEY MARKET SAVINGS ACCOUNT

**Tiered Variable Rate Information.** This Account is subject to a Tiered Variable Rate. For the current dividend rate and corresponding APY, refer to the separate page titled "Account Disclosure Rate Supplement" which We have included with and made a part of this Disclosure.

**Minimum Balance Requirements.** The minimum balance required to open this Account is \$10,000.00, and You must maintain a balance of \$10,000.00 in Your account each day to avoid a fee.

**Transaction Limitations.** No transaction limitations apply to this Account.

### SPECIFIC TERMS APPLICABLE TO YOUR TERM SHARE CERTIFICATE ACCOUNTS

**Fixed Rate Information.** This Account is subject to a Fixed Rate. For the dividend rate and corresponding APY, refer to the separate page titled "Business Account Disclosure Rate Supplement" which We have included with and made a part of this Disclosure.

**Minimum Balance Requirements.** The minimum balance required to open a Term Share Certificate Account is \$500.00. You must maintain a minimum daily balance equal to the minimum balance required to open Your Account each day to obtain the disclosed annual percentage yield and to keep Your Account open.

**Maturity Date.** Your Account will mature after the term indicated on the separate page titled "Business Account Disclosure Rate Supplement."

**Early Withdrawal Provisions.** We will impose a penalty if You withdraw any of the funds before the maturity date. For Accounts having a term less than 12 months, the penalty imposed will equal the lesser of all accrued dividends or 90 days of dividends. For Accounts having a term equal to or greater than 12 months, the penalty imposed will equal the lesser of all accrued dividends or 180 days of dividends.

**Renewal Policies.** Your Account will renew automatically upon maturity. You will have a grace period of 10 calendar days following the maturity of Your Account during which You may make deposits to and withdrawals from Your Account without penalty.

### GENERAL TERMS APPLICABLE TO ALL ACCOUNTS

**Member in Good Standing.** The Account services described in these Agreements And Disclosures are available to those members in good standing with the Credit Union. We reserve the right to suspend services to a member who is not in good standing, which includes members that have:

- a delinquent loan
- a Business Share Savings Account balance below the \$5.00 minimum
- an unresolved deposited returned check
- any unpaid and uncollected credit union fees
- a negative balance on an account
- failed to comply with applicable law and/or Our then existing Bylaws and Amendments caused a financial loss to the Credit Union

**Nonsufficient Funds Returns.** Any Check or pre-authorized transfer, or transaction made through the use of Your ATM or debit Card, or other electronic means, as is applicable (including any in-person transaction), that is presented to Us for payment on Your Account when Your Account lacks sufficient collected funds to pay any such item may, at Our option, be returned for nonsufficient funds or We may honor any such item and charge You a fee for doing so.

**Overdraft Balance Calculation.** When processing transactions that debit or credit Your Account, We start each Business Day with Your final Account balance from the preceding Business Day. The final balance takes into account all of the debit and credit transactions that were settled that Business Day pursuant to Our Funds Availability Policy, as well as any other debits or credits to Your Account that were finally settled that day, as described above in the "Deposit of Items" and "Collection and Processing of Items" sections of the Account Agreement. This starting balance at the beginning of a Business Day (the preceding Business Day's final balance) is sometimes referred to as Your "actual balance."

As credits and debits to Your Account are received by Us, We add them to and subtract them from Your actual balance. Examples of credits include, but are not limited to, electronic direct deposits, check deposits that have been fully and finally collected, ACH credits that have settled that day, and cash deposits made to one of Our tellers. Examples of debits include, but are not limited to, checks drawn on Your Account that are presented to Us for payment, electronic fund transfer (EFT) debit transactions (such as preauthorized payments and settled EFT debits), memo-posted EFT debits (EFT debits that We have authorized but which have not been settled), and Credit Union fees and charges. The result of this calculation at any given point in time is called Your "available balance."

For the purpose of determining whether an overdraft has occurred, We use Your available balance. First, we add all of the settled credit transactions to the beginning actual balance. Then, We subtract all of the debit transactions that settled that day. We also subtract all of the pending debit transactions. This determines the available balance for overdraft purposes. Each debit transaction that We process when Your Account has a negative available balance is an overdraft, subject to an overdraft charge.

Subject to applicable law, You are responsible for paying any overdraft fees and charges assessed in connection with Our payment of an overdraft, as well as any NSF fees charged to Your Account when we dishonor and return an item for nonsufficient funds. It is Your responsibility to know Your Account balance, and if You have any questions, You should contact a Credit Union representative.

**Minimum Balance Requirements.** To be a member and maintain Accounts with Us You must purchase one share in the Credit Union. The par value of a share in this Credit Union is \$5.00. If the balance in Your Account drops below one share (\$5.00) for a



## ACCOUNT DISCLOSURES (continued)

period of 30 days or more. We may, at Our option, close Your Account. You will earn dividends for every day during the period that Your Account balance equals or exceeds the minimum daily balance requirements for Your specific Account type.

**Variable Rate Information.** For all dividend-bearing Variable Rate Accounts, the dividend rate and APY may change every dividend period based on the determination of the Credit Union Board of Directors.

**Nature of Dividends.** Dividends are paid from current income and available earnings, after required transfers to reserves at the end of a dividend period.

**Withdrawal of Dividends Prior to Maturity.** For all Term Share Certificate Accounts, the Annual Percentage Yield assumes dividends remain on deposit until maturity. A withdrawal will reduce earnings.

**Additional Transaction Limitations.** For all Accounts (except Share Draft Accounts) during any statement period, You may not make more than six withdrawals from or transfers to another Credit Union Account of Yours or to a third party by means of a pre-authorized or automatic transfer or telephonic order or instruction or by check, draft, debit card, if applicable, or similar order to a third party. If You exceed these limitations, Your Account may be subject to closure by the Credit Union.

The Credit Union reserves the right to require a member intending to make a withdrawal to give written notice of such intent not less than seven days and up to 60 days before any such withdrawal.

**Compounding and Crediting.** For all dividend-bearing Accounts, dividends will be earned daily for each day on which Your balance exceeds the minimum daily balance requirement for Your Account. Additionally, for all dividend-bearing Accounts, the dividend period is monthly and dividends will be compounded and credited monthly.

**Balance Computation Method.** For all dividend-bearing Accounts, dividends are calculated by the average daily balance method which applies a daily periodic rate to the average daily balance for the average daily balance calculation period. The average daily balance is determined by adding the full amount of the principal in Your Account for each day of the period and dividing that figure by the number of days in the period.

**Accrual on Noncash Deposits.** For dividend-bearing Accounts, dividends will begin to accrue no later than the business day that You deposit noncash items (e.g. checks) into Your Account.

**Other Fees and Charges.** Any fees and charges applicable to Your Account are disclosed separately in the "Account Disclosure Rate Supplement" provided in conjunction with these Agreements and Disclosures.

## ELECTRONIC SERVICES AGREEMENT AND DISCLOSURE

**THIS IS YOUR ELECTRONIC SERVICES AGREEMENT AND DISCLOSURE. IT INCLUDES NECESSARY STATEMENTS AND ANY SPECIAL INSTRUCTIONS REGARDING THE USE OF YOUR VISA DEBIT CARD, OUR AUDIO RESPONSE SYSTEM ("CRANE AUDIO"), OUR PERSONAL COMPUTER ACCOUNT ACCESS SYSTEM ("CRANE ONLINE"), OUR INTERNET ENABLED SMARTPHONE OR MOBILE COMPUTING DEVICE APPLICATION SUITE ("CRANE MOBILE"), OUR INTERNET REMOTE DEPOSIT SYSTEM ("REMOTE DEPOSIT"), EACH WITH THEIR CORRESPONDING PERSONAL IDENTIFICATION NUMBER (PIN) OR ACCESS CODE AND ANY CHECKS YOU AUTHORIZE TO BE PROCESSED ELECTRONICALLY ("E-CHECK").**

**VISA DEBIT CARD, CRANE AUDIO, CRANE ONLINE, CRANE MOBILE, REMOTE DEPOSIT, AND E-CHECK AGREEMENT.** This Agreement applies to any electronic fund transfer made to or from Your Account(s) by You or by any user who has access to Your Account with actual, apparent, or implied authority for use of Your Account. Electronic fund transfers to and from Your Account can be made through the use of, but may not be limited to, the following: (a) Your VISA Debit Card in Automated Teller Machines (ATMs) or at any place that it is honored including those transactions made through the use of the appropriate PIN in conjunction with Your VISA Debit Card; (b) any check in which You authorize the payee to process electronically; (c) the Crane Audio system; (d) the Crane Online system; (e) the Crane Mobile system; and (f) the Remote Deposit system.

An electronic fund transfer is any transfer of funds which is performed through the use of Your VISA Debit Card, Our Crane Audio, Crane Online, Crane Mobile or Remote Deposit systems, E-Check or other electronic device. You understand that Your Card and any Personal Identification Numbers (PINs) or Access Codes are issued by Us and are not transferable. The use of Your Card, PIN, and/or any other Account access device is subject to the following terms. You agree: (a) to abide by Our rules and regulations as amended related to the use of Your Card, PIN, and/or other Account access device; (b) that We may follow all instructions given to machines; (c) that each withdrawal by You or by any authorized user of Your Card or PIN may be charged to Your Share Savings or Share Draft Account, as appropriate, and will be treated as though it were a share withdrawal except that: (1) We may charge withdrawals to Your Account in any order We determine; (2) We cannot honor stop payment requests on ATM and POS withdrawals; and (d) not to use Your Card for illegal transactions including, but not limited to, advances made for the purpose of gambling and/or wagering where such practices are in violation of applicable state and/or federal law.

We may, but are under no obligation to do so, process an Electronic Fund Transfer that exceeds the balance in Your Share Savings and/or Share Draft Account. In the event that any such transfer occurs, You agree to immediately pay Us the overdrawn amount and to the extent permitted by law, any associated fees and charges.

**DELAYED FUNDS AVAILABILITY NOTICE.** Subject to Our Delayed Funds Availability Policy, deposits made at Crane Credit Union locations may not be posted to Your Account until they are received and verified by Us. All deposited items are removed from machines each business day. We are not responsible for delays in deposit posting due to improper identification on the deposit envelope. See Our Funds Availability Policy Disclosure for Our policy regarding the availability of Your deposits.

**ISSUANCE OF PERSONAL IDENTIFICATION NUMBERS AND ACCESS CODES.** You will be issued Personal Identification Numbers (PINs) to be used in conjunction with Card transactions and separate Access Codes to be used in conjunction with Crane Audio, Crane Online, Crane Mobile, and Remote Deposit transactions. Your use of Your PIN or Access Code is Your authorization to Us to withdraw funds from Your Share Savings or Share Draft Account to cover such transactions.

### TYPES AND LIMITATIONS OF SERVICES

**VISA DEBIT CARD TRANSACTIONS.** You may use Your Card in conjunction with Your PIN at ATMs and/or such other machines or facilities as We may designate, up to

a maximum daily amount (share, line of credit, and share draft combined) of \$500.00, provided You have enough money in Your Accounts to: (a) withdraw cash from Your Share Savings or Share Draft Account(s); (b) transfer funds between Your Share Savings or Share Draft Account(s); and (c) learn the balances in Your deposit Accounts that You have with Us.

You may also use Your Card to make Point of Sale (POS) withdrawals up to a maximum daily amount (share, line of credit and share draft combined) of \$5,000.00 to purchase goods and services at any location where the Card is accepted. If You do use Your Card for such transactions, You authorize Us to withdraw funds from Your Share Draft Account to cover any such transactions. For security reasons, there are limits to the number of transactions You can make using Our VISA Debit Card service.

**CRANE AUDIO TRANSACTIONS.** You may use the Crane Audio system in conjunction with Your Access Code to make the following types of transactions on designated accounts: (a) telephone transfers of funds between Your Share Savings or Share Draft Account(s) and/or loan Accounts; (b) payments on Your loan Accounts; (c) inquiries on Account balances and loan data; (d) withdrawals from deposit Accounts; (e) make inquiries on share/deposit transactions; (f) miscellaneous inquiries on Credit Union services that affect Your Account; (g) make inquiries on loan Accounts that You may have with Us; (h) obtain information about payroll deduction or direct deposit transactions; and (i) make inquiries on VISA Debit Card transactions. The Crane Audio operates 24 hours every day. If You attempt to use the system and are told that "the system is not available," please call back later when service is restored.

**CRANE ONLINE TRANSACTIONS.** You may use Our Crane Online system for the following services: (a) Make inquiries about Your Share Savings, Share Draft, Line of Credit, Loan Accounts, or Certificates with the Credit Union; (b) Make transfers of funds to and from Your Share Savings, Share Draft, and Line of Credit Accounts; (c) Make Teller Checks withdrawals from Your Share Savings or Share Draft Accounts; (d) Make loan payments; and (e) Open Certificate Accounts.

You may also use the Crane Online System to access the bill pay service and authorize the Credit Union to issue payments in amounts up to \$30,000.00 per day on Your behalf, except to the extent that such payments are for governmental agencies, state and local taxing authorities, court-ordered payment, and/or addresses outside the United States of America. You may also use the bill pay service to authorize the Credit Union to issue payments to individuals that are not Credit Union members, and transfer funds from Your Share Savings, Share Draft, and/or Line of Credit Accounts to other Credit Union members' accounts (Person-to-Person payments/transfers). Such Person-to-Person payments/transfers are subject to a combined maximum of \$2,500.00 per day.

In order to use Crane Online for such bill pay transactions, You must have a Share Savings and a Share Draft Account with Us. By completing an online bill payment transaction using Crane Online, You authorize Us to post any such payments to Your Share Draft Account. Crane Online payments will be made by check or electronic transfer and may take as long as seven business days from the date requested to be sent to the payee. The Credit Union cannot guarantee the time any payment will reach any of Your payees and accepts no liability for any service fees or late charges levied against You. Payments requested to be sent on dates that do not exist in a given month (i.e. February 30th or April 31st), or fall on Saturdays, Sundays, federal reserve, and other

## ELECTRONIC SERVICES AGREEMENT AND DISCLOSURE (continued)

Credit Union observed holidays will be sent on the preceding business day. In addition, payment requests made after 4:59 a.m. Eastern Standard Time cannot be processed until the next business day.

**CRANE MOBILE TRANSACTIONS.** You may use Our Crane Mobile system via an internet enabled smartphone or mobile computing device for the following services: (a) Make inquiries about Your Share Savings, Share Draft, Line of Credit, Loan Accounts, or Certificates with the Credit Union; (b) Make transfers of funds to and from Your Share Savings, Share Draft, and Line of Credit Accounts; and (c) Make loan payments.

**REMOTE DEPOSIT.** You may use the Remote Deposit system in conjunction with Your Access Code and/or User ID and password and an internet enabled mobile computing device (e.g., a smartphone and/or tablet) and an imaging application/device to deposit share drafts and checks into designated accounts. Your ability to deposit share drafts and checks into Your designated accounts using the Remote Deposit system is subject to certain limitations and exceptions.

Deposits are limited in amount based on the length of time Your Account has been open, along with whether or not You have had any item: (a) presented for payment when Your Account lacked sufficient funds to clear such item, the item is returned unpaid and a fee is assessed as a result of that item being returned ("NSF"); or (b) presented for payment when Your Account lacked sufficient funds to clear such item, the item is not returned unpaid but instead paid by the Credit Union and a fee is assessed as a result of the Credit Union's payment of that item ("Overdraft"). For Accounts that have been open for less than six months or have had any Overdrafts or NSFs You may not: (i) deposit any item that exceeds \$1,500.00; (ii) make deposits totaling more than \$3,000.00 per calendar day; and (iii) make deposits totaling more than \$5,000.00 per calendar week. For Accounts that have been open for six months or greater and have had no Overdrafts or NSFs You may not: (i) deposit any item that exceeds \$2,500.00; (ii) make deposits totaling more than \$5,000.00 per calendar day; and (iii) make deposits totaling more than \$10,000.00 per calendar week.

In addition, an item processed through Remote Deposit may be rejected by the Credit Union if it does not contain Your personal indorsement, the date of deposit, the specific account number to which the deposit is to be credited, and the phrase "via remote deposit." The Credit Union may also reject: (a) all items in which both the payee and payor are the same; (b) 3rd party checks; (c) previously returned checks; (d) stale-dated checks; (e) foreign checks; (f) images that failed initial transmission; (g) substitute checks; (h) remotely created checks; and/or (i) any Remote Deposit deposit made during the initial 30-day period that Your Account is open. To avoid any potential misunderstanding or disappointment when using the Remote Deposit system, after You capture the image of the original item and complete a Remote Deposit transaction, You should mark each original item with the words "Presented Electronically" so that You and anyone else will know that the item has already been deposited by Remote Deposit. You should retain the original item for 90 days after the date of deposit (in case there is a problem), and then destroy the item immediately thereafter.

See Our Funds Availability Policy Disclosure for Our policy regarding the availability of Your deposits, and Our separate remote deposit capture agreement for additional terms and conditions.

**E-CHECK TRANSACTIONS.** You may authorize a merchant or other payee to make a one-time electronic payment from Your checking Account using information from Your check ("E-Check") to: (a) pay for purchases; or (b) pay bills.

**OWNERSHIP OF ACCESS DEVICES.** Your Card and/or any other Account access device will remain Our property and any such Card or other Account access device we may issue may be cancelled or its use restricted by Us at any time without notice, except as may be required by applicable law. You agree to surrender any such Card and/or access device and to discontinue its use immediately upon Our request. You will be required to return any Account access device(s) to Us immediately upon the closing of Your Account.

**NOTIFICATION OF PRE-AUTHORIZED DEPOSITS.** If You have arranged to have direct deposits made to Your Account at least once every 60 days (from Your employer, the Federal government or other payor), You can call Us at (812) 854-0111 or (800) 692-3274 to find out whether or not the deposit has been made.

**RIGHT TO STOP PRE-AUTHORIZED PAYMENTS.** If You want to stop any pre-authorized payments, call Us at (812) 854-0111 or (800) 692-3274 or write Us at the address shown in this Agreement in time for Us to receive Your stop payment request three business days or more before the payment is scheduled to be made. If You call, We may also require You to put Your request in writing and get it to Us within 14 days after You call. To be sure that a third party does not bill You again for the "stopped" payment or to cancel the entire pre-authorized payment arrangement, contact the third party.

To ensure that recurring preauthorized charges established and authorized by You are not interrupted in the event that Your Card or other Access Device is reissued, We may,

but are under no obligation to do so, enroll Your account in automatic account information update services that communicate new Card/Access Device information to the service providers with whom You have established preauthorized recurring charges, the purpose of which is to ensure charges You authorize continue without interruption.

**OUR LIABILITY FOR FAILURE TO STOP PAYMENT.** If You order Us to place a stop payment on one of Your pre-authorized payments three business days or more before the transfer is scheduled, and We do not do so, We will be liable for losses or damages, to the extent provided by law.

**TRANSACTION SLIPS.** You can get a receipt at the time You make any transaction to or from Your Account (except for Crane Audio, Crane Online, Crane Mobile, Remote Deposit, and mail-in transactions, and certain small-value transactions). When an electronic transfer has been made during any given month, You will receive a monthly statement to reflect all electronic fund transfers to or from Your Account during that statement period. In any case, You will receive a statement at least quarterly.

**FEES.** We may assess reasonable charges against Your Account for transactions performed at electronic terminals. If so, We will specify any charges for these or other types of electronic transactions, including automatic transfers, on an accompanying pricing document. We will explain the charges to You when You open Your Account. You will be provided with a fee schedule, Crane Audio, Crane Online, Remote Deposit, and Crane Mobile information after Your Account is established. Additional fee schedules are available at any of Our office locations. When You use an ATM not owned by Us, You may be charged a fee by the ATM operator, or any network used, and You may be charged a fee for a balance inquiry even if You do not complete a fund transfer.

**LIABILITY FOR FAILURE TO COMPLETE TRANSACTIONS.** If We do not properly complete a transaction to or from Your Account according to this Agreement, We will be liable for Your losses or damages. However, We will not be liable if: (a) Your Account does not contain enough money to make the transaction through no fault of Ours; (b) the ATM where You are making the transaction does not have enough cash; (c) the terminal was not working properly and You knew about the breakdown when You started the transaction; (d) circumstances beyond Our control prevent the transaction; (e) Your Card is retrieved or retained by an ATM; (f) Your Card or PIN has been reported lost or stolen and We have blocked the Account; (g) the money in Your Account is subject to legal process or other claim; (h) there are other lawful exceptions established by Us and You are given proper advance notice of them; (i) You exceed any limits on Your Account; or (j) the VISA Debit Card network does not allow the transaction to proceed due to anti-fraud or similar consumer protections employed by that network.

**LIABILITY FOR UNAUTHORIZED USE.** Telephone Us at once at (812) 854-0111 or (800) 692-3274 or write Us at the address shown in this Agreement if You believe Your Card, PIN, or Access Code have been lost or stolen, or if You believe that an electronic fund transfer has been made without Your permission using information from Your check. Telephoning is the best way of keeping Your possible losses down. You could lose all of the money in Your Account (plus Your maximum overdraft line of credit, if applicable). If You tell us within two business days after You learn of the loss or theft of Your Card or PIN, You can lose no more than \$50.00 if someone uses Your Card or PIN without Your permission. If You fail to tell Us within two business days after You learn of the loss or theft of Your Card or PIN You could lose the entire Account balance. **Exception:** You will have no liability for unauthorized use for Your VISA Debit Card as long as You report the loss or theft of Your VISA Debit Card within two business days. **This exception does not apply to: (a) transactions that originate at an ATM; or (b) transactions that originate from Your gross negligence; or (c) transactions that originate from Your fraudulent use of Your VISA Debit Card; or (d) transactions processed through non-VISA networks (e.g. ACCEL/Exchange, COOP, NYCE, PULSE, and STAR) without cardholder PIN validation.**

**IN CASE OF ERRORS OR IF YOU HAVE QUESTIONS ABOUT ELECTRONIC TRANSFERS.** Call Us at (812) 854-0111 or (800) 692-3274 or write Us at the address shown in this Agreement as soon as You can, if You think Your statement or receipt is wrong or if You need more information about a transaction listed on the statement or receipt. We must hear from You no later than 60 days after We send You the first statement on which the problem or error appeared.

- (1) Tell Us Your name and Account number.
- (2) Describe the error or the transfer You are unsure about, and explain as clearly as You can why You believe it is an error or why You need more information.
- (3) Tell us the dollar amount of the suspected error.

If You tell us orally, We may require that You send us Your complaint or question in writing within 10 business days. We will determine whether an error occurred within 10 business days after We hear from You and will correct any error promptly. If We need more time, however, We may take up to 45 days to investigate Your complaint or question. If We decide to do this, We will credit Your Account within 10 business days for the amount You think is in error, so that You will have the use of the money during the time it takes Us to complete Our investigation. If We ask You to put Your complaint or question in writing and We do not receive it within 10 business days, We



## ELECTRONIC SERVICES AGREEMENT AND DISCLOSURE (continued)

may not credit Your Account. We will tell You the results within three business days after completing Our investigation. If We decide that there was no error, We will send You a written explanation. You may ask for copies of the documents that We used in Our investigation. If We have credited Your Account with funds while investigating an error, We will charge Your Account for those funds if We conclude no error has occurred. In this provision, all references to 10 business days will be 20 business days if Your notice of error involves an electronic fund transfer that occurred within 30 days after the first deposit to Your Account was made and all references to 45 business days will be 90 business days if Your notice of error involves an electronic fund transfer that: (a) was not initiated within a state; (b) resulted from a point-of-sale debit card transaction; or (c) if Your notice of error involves an electronic fund transfer that occurred within 30 days after the first deposit to Your Account was made.

**UNAUTHORIZED TRANSFERS.** To report a lost or stolen Card, PIN, Access Code or any combination thereof, You will call Us at (812) 854-0111 or (800) 692-3274. You may also write to Us to report the loss of a Card, PIN, Access Code, or any combination thereof, at the address shown in this Agreement. You should also call the number or write to the address listed above if You believe a transfer has been made using the information from Your check without Your permission.

**FOREIGN TRANSACTIONS.** For transactions initiated in foreign countries and foreign currencies, the exchange rate between the transaction currency and the billing currency (U.S. dollars) will be: (a) a rate selected by VISA from the range of rates available in wholesale currency markets for the applicable central processing date,

which rate may vary from the rate VISA itself receives; or (b) the government-mandated rate in effect for the applicable central processing date. In each instance, You will be charged a fee in an amount equal to 1.00% of the settlement amount.

**DISCLOSURE OF ACCOUNT INFORMATION.** We may disclose information to third parties about Your Account or transfers You make: (1) when it is necessary to complete an electronic transaction; or (2) in order to verify the existence and conditions of Your Account for a third party such as a credit bureau or merchant; or (3) in order to comply with a government agency or court order, or any legal process; or (4) if You give Us written permission.

**TERMINATION.** We may terminate Your right to use Your Card, PIN, or Access Code or cancel this Agreement at any time upon written notice. You may request termination of these services in writing.

**CHANGE IN TERMS.** We may change the terms and charges for the services shown in this Agreement and may amend this Agreement from time to time.

**BUSINESS DAYS.** Every day is a business day except Saturdays, Sundays, and holidays.

**GOVERNING LAW.** This Agreement is controlled and governed by the laws of the State of Indiana except to the extent that such laws are inconsistent with controlling federal law.

## FUNDS AVAILABILITY POLICY DISCLOSURE

**THIS DISCLOSURE DESCRIBES YOUR ABILITY TO WITHDRAW FUNDS FROM TRANSACTION ACCOUNTS AT CRANE CREDIT UNION. YOU SHOULD ALSO REFER TO THE SECTION OF THESE AGREEMENTS AND DISCLOSURES THAT DESCRIBES THE DETAILS OF YOUR SPECIFIC ACCOUNT TYPE FOR ADDITIONAL INFORMATION.**

**General Policy.** Our general policy is to make funds from Your deposits available to You on the 1st business day after We receive Your deposit. Electronic direct deposits will be available on the same day of deposit. Once they are available, You can withdraw the funds and We will use the funds to pay checks that You have written. For determining the availability of Your deposits, every day is a business day, except Saturdays, Sundays, and federal holidays. If You make a deposit on a business day that We are open, We will consider that day to be the day of Your deposit. However, if You make a deposit after closing or on a day that We are not open, We will consider the deposit made on the next business day We are open.

**Reservation of Right to Hold.** In some cases, We will not make all of the funds that You deposit by check available to You on the 1st business day after We receive Your deposit. Depending on the type of check that You deposit, funds may not be available until the 2nd business day following the day of Your deposit. However, the first \$225.00 of Your deposits will be available on the 1st business day following the day of Your deposit. If We are not going to make all of the funds from Your deposit available on the 1st business day following the day of Your deposit, We will notify You at the time You make Your deposit. We will also tell You when the funds will be available. If Your deposit is not made directly to one of Our employees, or if We decide to take this action after You have left the premises, We will mail You the notice by the day after We receive Your deposit. If You will need the funds from a deposit right away, You should ask Us when the funds will be available. Any request for payment against funds on which a hold has been placed will be returned unpaid.

**Longer Delays May Apply.** We may delay Your ability to withdraw funds deposited by check into Your Account an additional number of days for the following reasons:

- We believe a check You deposit will not be paid.
- You deposit checks totaling more than \$5,525.00 on any one day.
- You deposit a check that has been returned unpaid.

- You have overdrawn Your Account repeatedly in the last six months.
- There is an emergency, such as failure of communications or computer equipment.

We will notify You if We delay Your ability to withdraw funds for any of these reasons, and We will tell You when the funds will be available. They will generally be available no later than the 7th business day after the day of Your deposit.

In any case, We reserve the right to refuse an item for deposit or encashment.

**Location of Check Endorsements.** Federal law requires all check endorsements to be in the first 1-1/2 inches of the trailing edge of the back of the check. The trailing edge is opposite the left side of the face of the check, the side of the check just behind Our address. You will be responsible for any costs incurred by Us due to delays in returning checks deposited into Your Account that do not comply with the endorsement standards.

**Special Rules for New Accounts.** If You are a new member, the following special rules will apply during the first 30 calendar days Your Account is open. Funds from electronic direct deposits to Your Account will be available on the day We receive the deposit. Funds from deposits of cash, wire transfers, and the first \$5,525.00 of a day's total deposits of cashier's, certified, teller's, and federal, state, and local government checks will be available on the next business day after the day of Your deposit if the deposit meets certain conditions. For example, the checks must be payable to You. The excess over \$5,525.00 will not be available until the 7th business day after the day of Your deposit. Funds from all other check deposits will be available on the 9th business day after the day of Your deposit.

**Dividend Payment Policy.** See the Account Disclosures section in these Agreements and Disclosures for Our policy on the payment of dividends.

## SUBSTITUTE SHARE DRAFTS AND YOUR RIGHTS

**THIS IS YOUR SUBSTITUTE SHARE DRAFT POLICY DISCLOSURE AND INSTRUCTIONS. IT CONTAINS IMPORTANT INFORMATION CONCERNING OUR SUBSTITUTE SHARE DRAFT POLICY AND NECESSARY DISCLOSURES AS REQUIRED BY THE CHECK CLEARING FOR THE 21ST CENTURY ACT (12 CFR 229 ET SEQ) AND SPECIAL INSTRUCTIONS REGARDING YOUR RIGHT TO FILE FOR AN EXPEDITED REFUND. PLEASE BE CERTAIN TO READ THESE AGREEMENTS AND DISCLOSURES CAREFULLY AND NOTIFY US AT ONCE IF ANY PARTS ARE UNCLEAR.**

### What is a substitute share draft?

To make share draft processing faster, federal law permits banks to replace original share drafts with "substitute share drafts." These share drafts are similar in size to original share drafts with a slightly reduced image of the front and back of the original share draft. The front of a substitute share draft states: "This is a legal copy of Your check. You can use it the same way You would use the original check." You may use a substitute share draft as proof of payment just like the original share draft.

Some or all of the share drafts that You receive back from Us may be substitute share drafts. This notice describes rights You have when You receive substitute share drafts from Us. The rights in this notice do not apply to original share drafts or to electronic debits to Your Account. However, You have rights under other law with respect to those transactions.

### What are my rights regarding substitute share drafts?

In certain cases, federal law provides a special procedure that allows You to request a refund for losses You suffer if a substitute share draft is posted to Your Account (for example, if You think that We withdrew the wrong amount from Your Account or that We withdrew money from Your Account more than once for the same share draft). The losses You may attempt to recover under this procedure may include the amount that was withdrawn from Your Account and fees that were charged as a result of the withdrawal (for example, bounced share draft fees).

The amount of Your refund under this procedure is limited to the amount of Your loss or the amount of the substitute share draft, whichever is less. You also are entitled to interest on the amount of Your refund if Your Account is an interest-bearing Account.

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## SUBSTITUTE SHARE DRAFTS AND YOUR RIGHTS (continued)

If Your loss exceeds the amount of the substitute share draft, You may be able to recover additional amounts under other law.

If You use this procedure, You may receive up to \$2,500.00 of Your refund (plus interest if Your Account earns interest) within 10 business days after We received Your claim and the remainder of Your refund (plus interest if Your Account earns interest) not later than 45 calendar days after We received Your claim.

We may reverse the refund (including any interest on the refund) if We later are able to demonstrate that the substitute share draft was correctly posted to Your Account.

### How do I make a claim for a refund?

If You believe that You have suffered a loss relating to a substitute share draft that You received and that was posted to Your Account, please contact Us by telephone at the number shown herein, or write to Us at the address shown herein, or e-mail Us at the e-

mail address shown herein. You must contact Us within 40 calendar days of the date that We mailed (or otherwise delivered by a means to which You agreed) the substitute share draft in question or the Account statement showing that the substitute share draft was posted to Your Account, whichever is later. We will extend this time period if You were not able to make a timely claim because of extraordinary circumstances.

Your claim must include-

- A description of why You have suffered a loss (for example, You think the amount withdrawn was incorrect);
- An estimate of the amount of Your loss;
- An explanation of why the substitute share draft You received is insufficient to confirm that You suffered a loss; and
- A copy of the substitute share draft and/or the following information to help Us identify the substitute share draft: the share draft number, the name of the person to whom You wrote the share draft, and the amount of the share draft.

## WIRE TRANSFER AGREEMENT

**THESE ARE THE TERMS AND CONDITIONS WHENEVER YOU REQUEST A WIRE TRANSFER OF FUNDS FROM YOUR ACCOUNT(S) WITH US BASED UPON YOUR ORAL OR WRITTEN REQUEST. WE WILL PROVIDE WIRE TRANSFER SERVICES AS A MEANS TO INITIATE DOMESTIC AND INTERNATIONAL TRANSFERS FOR YOU, SUBJECT TO THE TERMS OF THIS AGREEMENT, WHICH YOU AGREED TO BY SIGNING YOUR APPLICATION FOR MEMBERSHIP WITH US AT THE TIME THAT YOUR ACCOUNT WAS ESTABLISHED.**

This Wire Transfer Agreement applies to wire transfers that are not "Remittance Transfers" as defined in the Electronic Fund Transfer Act (15 U.S.C. 1693o-1) and Regulation E, Subpart B (12 CFR 1005.30 *et seq.*).

We are authorized to charge Your Account for the payment of wire transfer requests. If more than one Account(s) is designated, We may charge any of the designated Accounts unless You give Us specific written directions otherwise. Your transfer requests may involve the transfer of funds from any of Your designated Accounts with Us to another account You have with Us, to any other financial institution, or to a third party or account of a third party maintained with Us or any other financial institution. There may be restrictions or limitations on the amounts which may be ordered or requested, or on the location or address of the beneficiary of a transfer unless You give Us written instructions to the contrary.

The party(ies) named in Your application for membership are the Authorized Persons who may issue payment orders to Us for the initiation of wire transfers or to receive telephone calls from Us, in accordance with this Agreement, for the purpose of confirming payment orders for the initiation of wire transfers which have been transmitted to Us under this Agreement for any Account designated in Your application for membership. For confirmation purposes, We may call any party designated in Your application for membership. If more than one Authorized Person is named, any one of them may issue payment orders on any designated Account.

Wire transfer requests must be given to Us in compliance with Our cut-off hours as established from time to time by Us. We are not responsible for the accuracy of a routing number which You supply verbally and which is contained in Your wire transfer request. Wire transfer requests received by Us after Our cut-off hours may be treated as if received on the following business day.

We have no obligation to accept or execute any wire transfer request. We will provide You telephonic notice of rejection. If We are unable to reach You by telephone, We may at Our option give You notice of rejection in writing.

If We accept a wire transfer request consistent with this Agreement, You agree that any such transfer requests which We receive are effective as Your transfer request, whether or not authorized.

You will have no right to cancel or amend a payment order to initiate a wire transfer after We receive it. We will make a reasonable effort to act on a cancellation or amendment of a payment order made by You prior to the time that We execute such payment order, but We have no liability if Your cancellation or amendment is ineffective.

You agree to re-execute this Agreement or to execute a new agreement if changes are necessary. Your application for membership designates any Account which may be charged in relation to wire transfer requests. All parties which You have authorized to issue wire transfer requests or to receive telephonic confirmations from Us are identified in Your application for membership. All modifications or additions to Your application for membership must be in writing.

You agree to pay Us the amount of any transfer request which We transmit pursuant to this Agreement when We execute a payment order to carry out Your wire transfer request. You will not make any wire transfer request which would cause You to exceed the available balance in the Account designated to pay the transfer request. If a payment order is executed which creates an overdraft, with or without Our prior consent, You agree to pay Us the overdraft amount and any overdraft fee immediately upon Our demand. We have the right to set-off the amount of any overdraft against the balance in any of Your accounts with Us and We may exercise any rights We have under any agreements which grant Us security for the payment of Your liabilities or obligations to Us.

You understand and agree that the payment of a wire transfer request may be made by Us or any other financial institution used to carry out the transfer request on the basis of an identifying or account number which You have provided for a beneficiary, even if the number identifies a person different from Your intended beneficiary. You also understand and agree that We or any other financial institution used to carry out a transfer request, may rely on the identifying number of the intermediary or beneficiary's financial institution which You have provided as the proper identification of the intermediary or beneficiary's financial institution, even if the number identifies a financial institution different from the one You intended to identify. We or any other financial institution are not responsible for determining whether any identifying or account numbers You have provided to initiate a wire transfer are accurate. You will be liable to Us for the amount of any transfer request even if payment of the transfer request is made to a person different from the named beneficiary based upon the beneficiary's identifying or account number provided by You or payment of the transfer request is made to a financial institution different from the one identified by name based on the identifying number which You have provided to Us.

You agree to examine any statement or confirmation which We send You and to notify Us within 30 days after the mailing date on any statement or confirmation, of any discrepancy or error. If You fail to notify Us of any discrepancy or error within the required time period, You agree that We are not liable to pay interest or reimburse You for any discrepancy or error in relation to a transfer request described in such statement or confirmation.

You and the Credit Union agree that the following specified security procedures represent a commercially reasonable method of providing security against unauthorized payment orders:

a. Only individuals named in Your application for membership shall issue wire transfer requests to Us; and

b. We reserve the right to telephonically contact any individual named in Your application for membership for the purpose of confirming a transfer request, regardless of amount, although We have no obligation to do so. If We cannot obtain a confirmation satisfactory to Us, then We reserve the right to refuse to honor any wire transfer request. We have no responsibility to verify the identity of any party identifying themselves as an individual authorized to receive a telephonic confirmation of any wire transfer request, other than to verify that the name given by such party corresponds to a party named in Your application for membership. If, for any reason, We are not satisfied that a wire transfer request was issued by an authorized party or confirmed by an authorized party, We may refuse to execute the transfer request. If We do so, We shall not incur any liability of any nature. You agree to prevent disclosure, other than on a need-to-know basis, of any of the aspects of the security procedures which You have agreed to with Us. You will notify Us immediately if You believe the confidentiality of the security procedures has been compromised and You shall act to prevent the security procedures from being further compromised.

We have no liability of any nature for delays or mistakes, provided We act in good faith and with reasonable care. We are not responsible for delays or mistakes caused by other parties through whom We transmit funds whether such other parties were selected by You or Us. We are not required to make a wire transfer on the day a wire transfer request is received, unless the wire transfer request is received within a reasonable time before any cut-off hour We have established. We will generally use the funds transfer system, but We may use any means and routes that We, in Our sole discretion, consider suitable for the transmission of funds. You agree that We have no liability and are not responsible for any delay or failure to transfer any amount specified in any wire transfer request because of rules, regulations, or policies of the Federal Reserve Board which limits, in the aggregate, the amount We can transfer from time to time during any business day,



## WIRE TRANSFER AGREEMENT (continued)

provided, however, that We will promptly notify You of any such failure or delay and will effectuate the transfer as soon as is reasonably possible.

We shall have no liability whatsoever for any special, consequential, punitive, or indirect loss or damage suffered by You in connection with services offered by Us which are subject to this Agreement, regardless of whether We know or should have known such damages might be incurred. We have no responsibility for any attorneys' fees that You might incur.

We may terminate this Agreement at any time by giving written or oral notice to You. Unless We terminate this Agreement, the Agreement shall remain in effect until We receive written notice of termination from You and have been afforded a reasonable opportunity to act on Your termination notice. You may not assign this Agreement to any other party.

This Agreement is governed by the provisions of Regulation J, 12 CFR Part 210, Subpart B, including the Appendices, to the extent that any wire transfer request is carried out.

Terms which are not defined in this Agreement shall have the same meaning as defined in the Uniform Commercial Code Article 4A. This Agreement is also subject to all applicable Operating Circulars of the Federal Reserve Bank in the district in which We are located and any other applicable provisions of federal or state law. To the extent that Regulation J does not apply to this Agreement, this Agreement shall be governed by the laws of the state in which We are chartered.

We may amend this Agreement, from time to time, by sending You a copy of any amendment at least 30 days prior to its effective date. This Agreement may also be amended by a writing signed by You and Us. No representation or statement not expressly contained in this Agreement or in any amendment shall be binding upon You or Us.

If any provision of this Agreement is prohibited by applicable law, such prohibition shall apply only to that provision and all other provisions of the Agreement shall remain in full force and effect.

8/2/2021 SAN

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**Crane Credit Union**  
 1 West Gate Drive, Odon, IN 47562  
 (812) 863-7000 • (800) 692-3274  
 Fax (812) 863-7011

## Business Account Disclosure Rate Supplement and Schedule of Fees and Charges

### INSTRUCTIONS

This supplement is incorporated into, becomes a part of, and should be attached to Your Agreements and Disclosures.

The Annual Percentage Yields and corresponding Dividend Rates for each Account are shown below.

☒ New Account

☐ Request for Information

EFFECTIVE DATE: 7/19/21

Account Type	FIXED RATE			
	TERM	MINIMUM BALANCE	ANNUAL PERCENTAGE YIELD	DIVIDEND RATE
<input checked="" type="checkbox"/> Term Share Certificates*	<input checked="" type="checkbox"/> 6 Months	\$500.00	0.20 %	0.200 %
	<input checked="" type="checkbox"/> 12 Months	\$500.00	0.25 %	0.250 %
	<input checked="" type="checkbox"/> 18 Months	\$500.00	0.30 %	0.300 %
	<input checked="" type="checkbox"/> 24 Months	\$500.00	0.35 %	0.350 %
	<input checked="" type="checkbox"/> 30 Months	\$500.00	0.40 %	0.400 %
	<input checked="" type="checkbox"/> 36 Months	\$500.00	0.45 %	0.450 %
	<input checked="" type="checkbox"/> 48 Months	\$500.00	0.50 %	0.500 %
	<input checked="" type="checkbox"/> 60 Months	\$500.00	0.55 %	0.550 %
Account Type	VARIABLE RATE			DIVIDEND RATE
	BALANCE	ANNUAL PERCENTAGE YIELD		
<input checked="" type="checkbox"/> Business Share Savings		0.05 %		0.050 %
<input checked="" type="checkbox"/> Business Regular Share Savings		0.05 %		0.050 %
<input checked="" type="checkbox"/> Business Basic Share Draft		0.00 %		0.000 %
<input checked="" type="checkbox"/> Business Plus Share Draft		0.05 %		0.050 %
<input checked="" type="checkbox"/> Business Money Market Savings	Less than \$10,000.00	0.050 %		0.050 %
	\$10,000.00 - \$24,999.99	0.100 %		0.100 %
	\$25,000.00 - \$49,999.99	0.150 %		0.150 %
	\$50,000.00 - \$99,999.99	0.200 %		0.200 %
	\$100,000.00 - \$249,999.99	0.250 %		0.250 %
	\$250,000.00 or greater	0.250 %		0.250 %

\*For the purposes of this disclosure, this is a rate and APY that was offered within the most recent seven calendar days.

The Dividend Rate(s) and Annual Percentage Yield(s) shown herein are current as of the effective date. For more current rates, please call (800) 692-3274.



## Schedule of Fees and Charges

Stop Payment Fee (single check or series)	\$30.00	Returned Statement/Bad Address Fee (after 60 days)	\$2.00 per month
Micro Copy Fee (front and back)	\$2.00	Non-Sufficient Fund Fee	\$30.00 (overdrawn fee)
History Fee	\$5.00	Paid Overdraft (NSF) Fee	\$30.00 per item (overdraft fee)
Statement Copy	\$2.00 per page (\$8.00 maximum)	Returned Check Fee	\$30.00
Account Reconciliation	\$15.00 per hour (1 hour minimum)	Returned Deposit Item Fee	\$5.00
Check Clearing Fees: Business Basic (after 75 transactions )	\$0.15 per item	Domestic Wire Out Fee	\$20.00
Business Plus (after 100 transactions)	\$0.10 per item	International Wire Out Fee	\$45.00
Business Plus Account Monthly Fee	\$7.50 per month	ATM or Debit Card Replacement Fee	\$5.00 per card
Business Plus Account Deposit Fee (after 300)	\$0.10 per item	Card Draft Copy Fee	\$1.00 plus Merchant reproduction Charges
Garnishment Fee	\$20.00	Business Money Market Minimum Balance Fee	\$10.00
Tax Levy Fee	\$30.00	Inactive Account Fee*	\$2.00 per month
		* After 12 months of inactivity with an account balance under \$300.00.	

## Bill Payment

Stop Payments	\$30.00	NSF Fee	\$30.00
Merchant Returns	\$5.00		

8/2/2021 SAN

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**Current Loan Rates**  
**03/12/2021**

800-692-3274  
www.cranecu.org

*The following has been established as the maximum terms and lowest rates available. Terms will vary based on individual credit worthiness, dollar amount financed and the age and type of collateral used to secure the loan. We reserve the right to change terms, rates and product availability without notice at anytime.*

**Closed End Loans**

**Great Rates on Auto Loans!**

		24 mo.	36 mo.	48 mo.	60 mo.	66 mo.	72 mo.	84 mo.	120 mo.	144 mo.
<b>Cars, Trucks, Vans &amp; SUVs</b>	<b>2018 &amp; Newer Models</b>				<b>2.95</b>	<b>3.05</b>	<b>3.45</b>	<b>3.95</b>		
	<b>2016 &amp; 2017 Models</b>				<b>3.45</b>	<b>3.55</b>	<b>3.95</b>			
	<b>2014 &amp; 2015 Models</b>			<b>3.95</b>	<b>4.20</b>					
	<b>2013 &amp; Older Models</b>			<b>4.70</b>	<b>4.95</b>					
Recreational Vehicles- Motorcycles, RVs, Campers, Boats, UTVs & Off -Road	2018 & Newer Models				4.25		4.50	5.50	6.50	7.00
	2016 & 2017 Models				4.50		5.00	6.00	7.00	7.50
	2014 & 2015 Models				5.50		6.00	7.25	7.75	
	2013 & Older Models				6.50		7.00	7.50		
Personal Loans/Custom Fit Loans		6.90	7.50	7.75	8.00					

**Subject to approval. Each individual's loan rate is based on the applicant's credit history. Not all applicants will qualify for the lowest rate. The rate you receive will be determined once a completed loan application and credit report have been reviewed and approved.**

**Open End Loans**

Visa/Visa Rewards      Ask member service representative for complete details

Line of Credit      10.00

**Savings Secured Loan**

2% above rate  
earned on savings

**Home Loans**

First Mortgages      \*Flexible mortgage programs available. See loan department for details.

Home Equity Line of Credit	80% Loan to Value		4.00
	90% Loan to Value		4.25
Fixed Rate Home Equity	90% Loan to Value	5 years	4.25
		10 years	5.25
Land Loans	80% Loan to Value	5 years	4.25
		10 years	5.25

		36 mo.	48 mo.	60 mo.	72 mo.
Farm Equipment \$50,000 limit per Member*	2018 & Newer Models	4.50	5.00	5.50	
	2017 & Older Models	5.50	6.00	6.50	
School Bus Loans \$50,000 limit per Member*	2018 & Newer Models	4.50	5.00	5.50	6.00
	2017 & Older Models	5.50	6.00	6.50	7.00
Business Equipment \$50,000 limit per Member*	2018 & Newer Models	4.50	5.00	5.50	
	2017 & Older Models	5.50	6.00	6.50	


\*Additional limits, terms and rates available through our Business Services Department



MHCBA06/4115437

# Member CONNECT

Summer 2021 Edition



## Introducing Instant Issue Debit Cards



**Instant issue debit cards are now available at branch locations!**  
For your convenience, we can instantly print a debit card for you onsite. If you lose your card, your card is damaged, you suspect fraudulent activity on your card or are opening a new account, you can stop by your local branch and have a new debit card printed within minutes.

**You can count on Crane! Stop in and see us today!**

## Loans to fit your farm and business needs!

Call us today at (800) 692-3274,  
or visit your favorite branch location.



**Mobile Deposits**  
Check out our blog post and learn more!  
[cranecu.org](https://cranecu.org)



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news & more...**



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@CraneCUTweets



@cranecreditunion

### Statement of Financial Condition

as of 05/31/2021

Members.....	58,048
Total Loans.....	\$538,667,909
Total Shares.....	\$779,629,536
Total Assets.....	\$878,770,259

Federally Insured by NCUA.

## Refinance Your Loan!

**1.50% CASH BACK UP TO \$500\***

Restrictions Apply.



**No Payments for 60 Days**

\*Cash payout is based on one point five percent (1.50%) of the loan amount. Maximum payout is \$500.00. Minimum loan amount \$5,000. Minimum term 24 months. Qualifying loans include vehicle, motorcycle, boat, RV, off-road and unsecured personal loans. Excludes mortgages, lines of credit, share secured loans and indirect dealership loans. Subject to credit approval. Existing loans with Crane Credit Union do not apply. Money to be deposited at the time of loan funding. We reserve the right to retain cash payout if the loan is paid off within 24 months. Must qualify for membership with Crane Credit Union and maintain a \$5.00 minimum balance in a share savings account. Some restrictions apply. Promotion, rates, terms and conditions subject to change without notice. Income taxes may apply.

# 2021

class of

CONGRATS!

## CCU SCHOLARSHIP RECIPIENTS

Crane Credit Union understands the importance of education and recognizes the rising costs in tuition. To help our members further their education, Crane awarded eleven (11) \$1,200 scholarships to graduating high school seniors.

Applicants were evaluated on an application, academic profile, and essay. Applicants had to be members of Crane Credit Union for a minimum of three months and planning to be enrolled full-time in the fall of 2021 at a technical, two-year, or four-year college or university.

We are pleased to announce the recipients of the 2021 Crane Credit Union scholarships. Each student received a \$1,200 scholarship.



Crane Cares

**Savannah Ledsoe**  
Edgewood High School

**Kaytlin Mendenhall**  
Mooreville High School

**Noah Cruse**  
Shakamak High School

**Hannah Parker**  
Whitelands Community High School

**Sophia Davis**  
Washington High School

**Joseph Thompson**  
Bloomington High School North

**Annaliese Hudson**  
Bedford North Lawrence High School

**Tyler Thompson**  
North Posey High School

**Raelyn Lewis**  
West Vigo High School

**Justin Williams**  
Logansport High School

**Samantha Marcum**  
F.J. Reitz High School

## Important Changes to Your Account Terms

Effective September 1st, 2021, the Credit Union is amending its Schedule of Fees and Charges to include the following:

**Incoming Wire Fee-** \$10.00

**Escheatment Processing Fee-** \$30.00

**Loan Payment by Phone Fee\*-** \$10.00

\*Using external accounts (ACH, credit/debit cards)

**Inactive Account Fee\*-** \$5.00 per month

\*After 12 months of inactivity with an account balance under \$300.00 and member is over 24 years of age

## HOLIDAY CLOSINGS

Labor Day.....Monday, Sept. 6  
Columbus Day.....Monday, Oct. 11

Read our blogs at  
[cranecu.org](http://cranecu.org)



# It Pays to Get A's!



Each student that brings in their report card at the end of the grading semester will be rewarded for good grades. All A's will receive a \$4.00 deposit.

Grades are based on semester averages and students up to the high school level are eligible. To take advantage of this offer the student must be a Crane Credit Union member.