

Important Notice to Debit Card Holders

If you currently have a debit card with Community State Bank of Southwestern Indiana, you will be issued a new Crane CU Visa® debit card that will arrive before December 11th.

Your CSB debit card will be deactivated on:
Friday, December 11th at 2:30pm CT/ 3:30pm ET

You may be able to activate your new Crane CU debit card as early as **the afternoon of Saturday, December 12th**. However, if your card does not work, it can be activated for use beginning **Monday, December 14th**. Please prepare and plan accordingly to be without your current CSB or your new Crane CU debit card for the above-mentioned time period. We regret any inconvenience this may cause you. To activate your new Crane CU debit card, simply call the phone number listed on the sticker on the front of the card and follow the instructions. You may also select your individual PIN # at this time as one will **not** be issued automatically.

For debit card updates, please check www.cranecu.org/CSB

Things to keep in mind once your card is converted:

- Once you activate your new card you will need to destroy your old card.
- Your **card number will be changing**, so once you receive your new card you will need to update any automatic payments you have set-up (example: cable, gym, electric, insurance, online bill payment).

Thank you for the opportunity to serve you. We look forward to providing you with the best products and services available in the financial services marketplace