

# Member CONNECT

Winter 2023 Edition

## Lenora Whitehead Service Award

Cassie Ennis was recently named the recipient of the 2022 Lenora Whitehead Service Award. Cassie has been an employee since 2012 and currently serves as Assistant Branch Manager of the Washington Branch. This annual award is in honor of former employee Lenora Whitehead who worked for CCU from 2002 until she retired in 2014. Those who knew and worked with her are well aware of the extraordinary member service she provided on a daily basis. Mrs. Whitehead always displayed a great attitude. She could be described as selfless and dependable and was a woman of character and integrity. The service award in her honor is awarded each year to an employee who demonstrates all of these same qualities. Throughout her time with CCU, Cassie has shown a commitment to providing the very best member service. She truly cares about the people who come through the doors and often goes above and beyond to make sure they have the best experience possible. Her commitment to service doesn't stop with members. She can often be found doing nice things for her co-workers and volunteering in her community to improve the lives of others. Congratulations, Cassie!



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### Statement of Financial Condition

as of 11/30/2022

Members.....	66,190
Total Loans.....	\$721,272,282
Total Shares.....	\$835,681,675
Total Assets.....	\$977,959,708

Federally Insured by NCUA.

## EMPLOYEE APPRECIATION EDITION

Crane Credit Union recently recognized several employees and Directors for their years of service. The employees and Directors were honored during the annual Employee Appreciation event. Their loyalty, dedication and contributions to the Credit Union and our members are invaluable!

### 5 YEAR

- Shelley Preston – West Gate
- Heather Stoner – Centralized Lending
- Betty Cotton – Contact Center
- Lara Andrews – Franklin
- Patricia Herndon – Board of Directors
- Audrey Price – Account Solutions
- Kim Russell – Mortgage
- Sarah Rogers – Terre Haute

### 10 YEAR

- Cassie Ennis – Washington
- Derek Wolfe – Business Services
- Lori Lundy – Asset Recovery
- Mike Jackson – Franklin
- Mike Wiggington – IT
- Thomas Cosby – Internal Audit

### 20 YEAR

- Daniela Rumble – Mortgage
- Jeff Schafer – Board of Directors

### 25 YEAR

- Dale Padgett – Board of Directors
- Gary Gray, Jr. – Board of Directors



**Kevin Sparks**  
President/CEO

# A Note from the CEO

As I write this, the end of 2022 is approaching and I can't help but reflect on what a full year it has been. We opened new branch locations at Hulman Field in Terre Haute and in Eastern Greene County. New products and services were rolled out, such as Zelle, mobile app upgrades and a growing number of school spirit debit cards. We also made improvements to facilities and added new staff positions.

Although all of the above are accomplishments to be proud of, they aren't the first things that come to my mind. When I look back, I remember the people Crane Credit Union has been able to serve all over our membership footprint. Nearly eighty Crane Cares events took place, which resulted in donations to food and clothing banks, lunch for local first responders, care packages for the elderly, pet food donations to animal shelters and much more. Local schools were assisted with school supplies and sponsorships. Over \$16,000 in scholarship money was awarded to high school graduates. CCU was a part of numerous local Chamber of Commerce chapters and sponsored events for countless organizations. Credit Union employees volunteered their time serving on committees, Boards and even just doing some manual labor – such as painting, landscaping and serving meals.

All of this reminds me that Crane Credit Union is ultimately about the people it serves. You, our member, are why we exist and why we are able to serve people throughout many communities. It is because of you that we can make a positive difference in the lives of others, and for that we thank you. As we head into a brand-new year, rest assured we will continue to work for you by offering the best service and product selections available. We will also continue to seek out service opportunities to help strengthen all of the communities where you work and live.

Hoping your 2023 is full of health and happiness.

Sincerely,

**Kevin Sparks**  
President/CEO

## HOLIDAY CLOSINGS

Martin Luther King, Jr. Day      Jan. 16  
Presidents Day                      Feb. 20

Read our blogs at  
[cranecu.org](http://cranecu.org)



## 2022 LEAD Group Wraps Up Year

The current class of the CCU LEAD Group is wrapping up their year. LEAD stands for Leadership, Education and Development. This program was created in 2018 to help develop employees who wish to improve their leadership skills. Each group is selected after an application process and meets each month throughout the year for training, discussion and hands on projects. This group consisted of: Jenni Long, Kristina Mulkey, Natalie Kempf, Viola Nowling and Alaina Castellanos.

**Congratulations!**

